



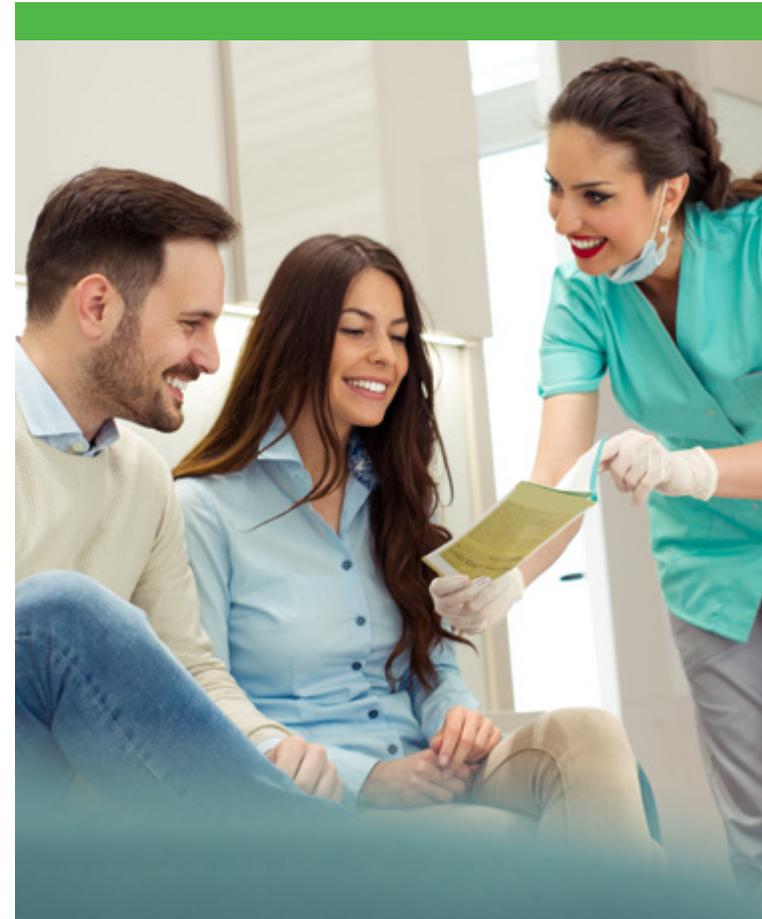
## Maintaining your dental health

We aim to ensure that your initial appointment with us puts you on the right path to good dental health. To help you actually look forward to your twice yearly appointments with us, above all we will aim to make your experience as easy and comfortable as possible.

We are sure you'll agree that prevention is better than cure, which is why the correct daily oral hygiene routine and regular visits to our practice are vitally important to ensure your oral health is the best it can be.

To ensure you never have an unexpected surprise, we guarantee that the cost of all your treatment options is confirmed in writing beforehand. We are affiliated with several health funds and our practice offers friendly and extended hours to ensure you have plenty of time to see us.

## YOUR FIRST APPOINTMENT



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## High quality dental care in a comfortable environment

The days of dreading a trip to the dentist are over. Today's dentistry is all about making your visit to us as comfortable, educational and straightforward as possible. We will listen to your concerns and aim to gain a full understanding of your dental health, so we can prescribe an individualised treatment plan for you.

Giving you the best oral health and helping you meet your dental goals are what drives us. Rather than dictating, we make sure we listen and understand your needs and concerns before we begin your treatment.

To ensure you are totally comfortable and informed about your treatment, we welcome you to ask questions about any aspect of your procedure, ensuring you are happy with our proposed procedures. After all, it's your smile we aim to protect and improve.



### Welcome to our practice

Our friendly team will make you feel at home in our practice, helping you to feel at ease throughout your visit. Your comfort is our major priority, and we will make every effort to ensure your visit with us is an enjoyable one.

To allow time to fill out your medical history form, we ask you to please arrive 5-10 minutes early for your first appointment. We ensure that all your personal details and records are strictly confidential, utilising them only in relation to your dental treatment.

Once the paperwork is complete, you may relax in our comfortable reception area until your dental team is ready for you. We understand that you have made time for us in your busy daily schedule, which is why we do our utmost to see you at your appointed time.



For the same reason, we do require at least 48 hours' notice if you need to cancel your appointment, to ensure our other patients are not inconvenienced. Without this notice a fee may apply. We will always try to contact you the day prior to your appointment as a reminder.

At your appointed time, we will invite you into one of our modern, comfortable surgeries.

### Your first examination

After you meet your dental team, we will first conduct a thorough examination of your entire mouth, including the teeth, surrounding tissue, gums and jaw. We may choose to carry out dental x-rays in order to check between the teeth and underneath older fillings for any signs of disease or decay. Our hygiene team will then give your teeth a professional clean.

A personal file of your dental health will be created to help us determine the best treatment plan for your needs. At every stage we will discuss your dental situation and all possible outcomes with you, so that we can create a treatment plan specifically designed to meet your needs. We encourage any queries or concerns you may have at any point during your treatment.

We understand that every patient is unique, bringing us their own specific circumstances, goals, and concerns. For this reason we always individually tailor your treatment to ensure your specific needs are met.